

# Return and Refund Policy

Last updated: June 5th, 2022

Welcome and thank you for shopping at Life Rewards Results.

Life Rewards Results (LRR) is a DBA of WheelHouse Distribution, LLC.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

## Interpretation and Definitions

---

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Return and Refund Policy:

**Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to WheelHouse Distribution LLC, Chandler, AZ. 85225.

**Product** refers to the items offered for sale on the Service.

**Orders** mean a request by You to purchase Product from Us.

**Service** refers to the Website.

**Website** refers to Life Rewards Results, accessible from LifeRewardsResults.com

**You** mean the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## Your Order Cancellation Rights

---

You are entitled to cancel Your Order within 30 days without giving any reason for doing so.

The deadline for canceling an Order is 30 days from the date on which You received the Products or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

By email: support@liferewardsresults.com

We will reimburse You no later than 14 days from the day on which We receive the returned Products. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

## Conditions for Returns

---

In order for the Products to be eligible for a return, please make sure that:

- The Products were purchased in the last 30 days
- The Products are in the original packaging, new and unused.
- If the Products were damaged during shipping, You must email us within 5 calendar days with a photo of the damaged or broken Products, in the original shipping box the Products came in. Photo is needed to process and expedite the replacement Products. And a copy of Your receipt with shipping number and a short explanation of the damage.

The following Products are not eligible for returned:

- The Products original packaging appears to have been opened.
- The Products were purchased more than 30 days of the order

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Only regular priced Products may be refunded. Unfortunately, Products on sale cannot be refunded. This exclusion may not apply to You if it is not permitted by applicable law.

Any return as a result of personal preference will result in the shipping cost to be paid by You. Damaged or defective Products, LRR will pay the cost of returning shipping.

## Returning Products

---

You are responsible for the cost and risk of returning the Products to Us. You should send the Products at the following address:

**Return address will be provided upon return of product request**

We cannot be held responsible for Products damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Products or proof of received return delivery.

# Gifts

---

If the Products were marked as a gift when purchased and then shipped directly to You, You'll receive a gift credit for the value of your return. Once the returned product is received, a gift certificate will be mailed to You.

If the Products weren't marked as a gift when purchased, or the gift giver had the Order shipped to themselves to give it to You later, We will send the refund to the gift giver.

## Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: [support@liferewardsresults.com](mailto:support@liferewardsresults.com)